



1. Increasing the number of young people involved in volunteering			
This key objective aims to ensure that young people are enthused by, and involved in, volunteering. Action must be prioritised on Suffolk's young people, if volunteering is to truly become an integral part of Suffolk's culture.			
ACTION: We will work to develop a youth volunteering strategy that young people have contributed to and that all can identify with	ACTION: We will develop relationships between organisations and groups working with young people at both county and local levels and directly with young people themselves	ACTION: We will build on the work being done in schools to increase the number of young people involved in volunteering	ACTION: We will develop volunteering opportunities that are "engaging and purposeful and which reflect the aspirations and ambitions of young people."
ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
Age Concern Suffolk	Placing younger volunteers		Co-ordinate contacts with schools to promote volunteering in a co-ordinated way and measure success
Babergh Communities Together		Need to make links with Children and Young People's Forum, Community Clusters, Young Suffolk, Millennium Volunteers and V	Form links to explore what contributions are being made to involve young people in volunteering
CSV	MV, V, Links with SCA and Young Suffolk, Princes Trust, Connexions, NEET group, YOT, Everyday Sport Campaigns in conjunction with BBC	Community Radio Community TV ITFC Community Trust	Community Catalyst project at BBC Radio Suffolk starting soon Extend relationship with YMCA Extend work to BSE and Lowestoft
Eye Centre for Volunteering			Hope to work with Hartismere High School and local youth clubs
Felixstowe Volunteer Centre	Use D of E candidates when asked		
ICVS	<ul style="list-style-type: none"> Ongoing support for IP1 an enterprising charity led by young people which has just secured investment from V and has created its first partnership with a spin of youth 		The development of a unitary Ipswich council provides an opportunity to formalise links with Young Suffolk including the V programme. In the gap left by Ipswich Volunteer Centre,

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
	<p>led enterprise.</p> <ul style="list-style-type: none"> ▪ In the South West of Ipswich, work developing with young people and families linked to sport and activity with Suffolk Police as a key partner. 		<p>new solutions are emerging, and a youth focus is likely to remain linked to Team Ipswich, Young Suffolk sponsored activity and a vibrant arts, media and social scene in Ipswich.</p>
<p>Mid Suffolk Action in Partnership</p>	<ul style="list-style-type: none"> ▪ MAP have an active involvement in the Stowmarket Cluster group specifically working on a project to promote holiday activities for young people ▪ MAP instrumental in ensuring Amplifier Stage is a feature at Stowfest ▪ Involved in an Extended Schools Changemaker event ▪ Helped to raise awareness amongst charities of a drive to get young people involved in volunteering 		<p>Planning an event promoting activities for young people in Debenham & Stadbroke – have already run a similar event in Eye</p>
<p>Millennium Volunteers in Suffolk (incorporating Young Suffolk as lead partner – with the Lowestoft Programme, CSV Media Ipswich and Supporting Contemporary Adolescence (SCA) as programme providers.)</p> <p>Young Suffolk also contract manages the V funded One in a Million, Full Time Volunteering Opportunities for young people programme – with CSV Media as delivery agent. County Wide programme</p>	<ul style="list-style-type: none"> ▪ Delivery of the V Funded Millennium Volunteers programme in Suffolk for youth volunteering 16-25. Young Suffolk Lowestoft covers the Northern Area, CSV media the Southern Area and SCA the Western Area. ▪ Extended contract to deliver MV until December 2007. V currently working up a new National Youth Volunteering Programme – details expected in June 2007. Young Suffolk remains confident that funding will be available from January 2008. ▪ One in a Million – full time volunteering opportunities for young people 16-25, minimum of 13 weeks at 30 hpw. 100 young people over a two year contract which commenced in October 2006. Key aspect of the programme is young people championing youth volunteering and developing youth led 	<p>Young Suffolk Volunteer Partnership</p> <p>Young Suffolk led partnership involving partners from Suffolk Volunteering Federation, CSV Media, Supporting Contemporary Adolescence, Suffolk College, Prince's Trust, Duke of Edinburgh Award Scheme, Suffolk Education and Business Partnership, Youth and Connexions Service Suffolk, YMCA Lowestoft and Suffolk Sport.</p>	<ul style="list-style-type: none"> ▪ MV Suffolk to join SVF after a prolonged period of absence. ▪ Work with schools – MV Suffolk works with all of Suffolk's Sixth Forms, Colleges and other HE Establishments. The programme had pioneered pre-16 volunteering opportunities under the DfES contract, However V have indicated that pre-16 volunteering is not part of the new National Youth Volunteering Programme.

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
	volunteering provision across the county.		
SCC ACS	MV SCA Princes Trust Step into Sport	ITFC Community Trust Youth Forum NEET group YOT	Could link YMCA into E2E – make contact with YMCA Widen out activity from Ipswich based to a broader range across the county
SCC Embrace Life campaign (Culture and Sport)	Have links with CSV Media, MV and V to be included in the campaign Embrace Life tour to include Big Gig event, Amplifier event	CSV Media, LIPs, Extended Schools, Young Suffolk	Link with any groups that may be relevant
Suffolk Coastal Resource Network	Children & their families involved in the LIPs wanting to look at better ways of working together & accessing backroom services, funding surgeries & communication. Working in partnership such as extended schools to look at encouraging children to get involved e.g. developing a plan for a wood in Kesgrave	LIP leads and Young Suffolk Children and Young People and Families Forum	Develop a plan (with Jeannie Buckingham) to look at better communication and pilots in certain LIPs about engaging children/young people in LSP consultations
Suffolk Sport	Step into Sport Conference – working with SSPs direct to identify and place students within sport clubs. Work with MV to encourage students to do both. Seventy one students attended 2007 conference	Suffolk Sport attend Regional Volunteer Networks with Sport England – engaging with YST to progress the Step into Sport scheme (all CSPs attend)	
Suffolk VCS Learning Consortium			What opportunities are there to work with young offender scheme to provide progression to volunteering Does Health and Safety preclude young people working in people's homes e.g. gardening, home visits etc
Suffolk Volunteering Federation	Member of Young Suffolk Volunteer	Young Suffolk	Disseminate information to SVF

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
	Partnership	V full – time volunteering opportunities	partners in a more co-ordinated way
The Voluntary Network	Strategy being developed from formerly ad hoc approach	FHDC Youth Development Officer Extended Schools Projects with SCC	Plans to establish relationships with schools/colleges in FHDC area
Volunteer Centre Bury St Edmunds	Work with Troston Community College and King Edward VII School, speaking to youth groups, faith and hard to reach excluded pupils, Connexions, SCA	Working with all organisations involved with young people but more can be done	This strategy is included in our business plan – specific strategy to be developed by end of 2007
Volunteer Centre Framlingham	Contact with local schools, D of E training, contact with local youth groups – drama project (funded by MV), contact with after school clubs and local day centres to provide young befrienders, overseas gap year volunteers	Good relationship with Extended School Officers – need to be lead contact for this	Make use of Extended Schools Officers to get access to the right people in schools
Volunteer Centre Haverhill	Contact schools & send posters out, “Go Wild” project – conservation project for young people aged 9-19, working with local YMCA group –offering training such as First Aid	Attending local meetings including youth organisations such as Extended Schools meetings	New leaflets more youth oriented needed Good publicity
Volunteer Centre Lowestoft	MVBS, young people presentation at AGM, talks to Lowestoft College		
Volunteer Centre Mid Suffolk	Liaison with Extended Schools Officer Some amount of contact with disadvantaged/disabled young people	Dialogue with IPI magazine	Would like to be more involved in V There are so few opportunities for young people in Mid Suffolk – would like to increase these

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS	
<p>2. Increasing the number of people volunteering in sport</p> <p>These are exciting times for the sporting and voluntary sectors with the forthcoming 2012 Olympic Games. However, they are also challenging, as all organisations involved are faced with the task of working together in new and innovative ways in order to bring the maximum resources into the county and to ensure that these resources have the maximum impact.</p>				
<p>ACTION: We will work to bring about a culture shift to increase engagement, since many volunteers in sport see themselves as 'sports people' rather than as 'volunteers'.</p>	<p>ACTION: We will build upon the partnership work that has already started in the county</p>	<p>ACTION: Volunteer Centres will engage with sports volunteering groups at a local level and assist them with the development and implementation of best practice</p>	<p>ACTION: We will ensure all key staff are fully aware of links between Suffolk Sport and generic and specialist infrastructure through training and information packs</p>	<p>ACTION: When guidance for volunteer recruitment for the Olympics and Paralympics 2012 is released, we will work to ensure maximum impact within Suffolk</p>
ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS	
CSV	Everyday Sport – features and roadshows Embrace Life – Suffolk Action doing features	Sport England SCC	Will pick up referrals from Embrace Life campaign Extend relationship with Sport England/Everyday Sport/ Suffolk Sport to take advantage of volunteering opportunities	
Eye Centre for Volunteering			Will try to get the many independent sports volunteers to liaise	
Felixstowe Volunteer Centre	Minimal activity when asked			
Mid Suffolk Action in Partnership	Helping to promote Optua's Disability Sports Academy through communication and Stowfest (DSA is a beneficiary of fundraising)		It is thought that there is a lot of scope to promote sport as an area of volunteering and MAP would like to be involved in helping to achieve that	
MV Suffolk	<ul style="list-style-type: none"> ▪ Tentative links with Suffolk Sport at a county level. New lead now appointed. Intention to meet soon with County Coordinator and V Full Time Opportunities Programme Manager to discuss future possibilities. ▪ Current practice for Young Volunteers 	To be developed	Sports Volunteering opportunities feels a little like it fell off the agenda with MV. The intention is to look at what new links need to be made through the over-arching strategy	

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
	<p>showing an inclination towards sports volunteering is to signpost to local Suffolk Sports practitioners.</p> <ul style="list-style-type: none"> ▪ Recent link made with Positive Futures (Lowestoft, Ipswich and Haverhill programmes), which is now under the Crime Concern initiative, focussing on full time volunteering opportunities in a wide variety of sports leadership programmes aimed at young people facing disadvantage. 		
SCC ACS			Post within SCC will be advertised shortly and will co-ordinate the work of 2012– link with co-ordinator
SCC Embrace Life campaign (Culture and Sport)	<p>With Step into Sport at Youth Games Embrace Life Campaign partnership Wickham Market Partnership (People's Millions bid) Optua Disability Waveney Sailability</p>	Suffolk Sport, schools, Community Sport Networks, Olympic 2012	<p>Increase volunteers in Sport Action Plan Suffolk Sport/SCC – engage CSPs and SDOs to encourage clients to use Volunteer Centres and do-it.org Build on Embrace Life campaign</p>
Suffolk Coastal Resource Network	<p>Links to Coastal Community SDO network – initial discussions about promoting Olympics and volunteering Initial contact with Suffolk Sport to look at how the Compact links with Sport</p>		
Suffolk Sport	<p>Embrace Life campaign – sports queries passed to SS for more information Work with clubs to highlight opportunities Suffolk 2012 manager post will lead on volunteer developments for volunteering</p>		

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
Suffolk VCS Learning Consortium	Stand Up and Be Counted Campaign to highlight volunteer contribution		
Suffolk Volunteering Federation	Co- wrote parts of the Suffolk Sport Strategy Registered as supporter of 2012 2012 strategy consultee through EVDC	Suffolk Sport Sports Development Manager at VE	Deliver on actions from Suffolk Sports Strategy Link with SCC 2012 co-ordinator
The Voluntary Network		FHDC SDO	Projects and involvement under development
Volunteer Centre Bury St Edmunds	In our business plan to engage with SDO to identify projects Work with SCC, SVF and Suffolk Sport on Embrace Life campaign	KEGS, Suffolk Sport, SCC SDOs. St Eds BC SDO, Suffolk Clubs for Young People	To continue to develop networks To publicise BSEVC to sports clubs
Volunteer Centre Framlingham	Minimal activity – brokerage only		Need to build links with local sports groups – this is starting to happen
Volunteer Centre Haverhill	We send out newsletter to sports clubs, signpost volunteers to sports groups and recommend and advise on CRB checks	Need more contact with sports groups	
Volunteer Centre Lowestoft	Signpost – have some volunteers registered		
Volunteer Centre Mid Suffolk	Involved with Optua Sports Academy Registered as supporter of 2012 Olympics		Would like to engage with non-disabled organisations

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION		CURRENT ACTIVITY		CURRENT NETWORKS		FURTHER ACTIONS/PLANS	
3. Increasing volunteering among the 'hard to reach' groups		Those who are under-represented in volunteering are often those who are least aware of the benefits of volunteering and how to get involved in it. More effective promotion of volunteering will be central to the work to make volunteering accessible to all. In Suffolk rurality appears to have a positive effect on the propensity to volunteer – findings which are supported in other volunteering research.					
ACTION: We will continue to maintain ease of accessibility to volunteering information through the low cost single telephone number for volunteering until March 2007	ACTION: We will pilot local and targeted volunteering campaigns, assisting in the achievement of the objectives of the LSP Community Strategies	ACTION: We will produce publicity material for local and countywide volunteer recruitment. This will include materials targeted at "hard to reach" groups for example and we will continually focus on making this as accessible as possible to all	ACTION: We will develop marketing skills focused on volunteer recruitment. This core skill has been identified as a key learning need in the VCS to help promote active citizenship and community cohesion	ACTION: We will build strong working relationships with Suffolk ACRE to forge partnerships between rural communities and agencies, promoting communal self-help through volunteering	ACTION: We will increase in volunteering amongst "hard to reach" groups	ACTION: We will consider the impact of volunteering in rural areas and provide solutions to meet rural needs and circumstances	
ORGANISATION		CURRENT ACTIVITY		CURRENT NETWORKS		FURTHER ACTIONS/PLANS	
Age Concern Suffolk		Local links volunteers (100+) who help get info out Telephone befriending (70+ vols) who telephone across the county including older volunteers who can't get out themselves – info and social isolation Place community service referrals					
Babergh Communities Together		Tentative but growing links with rural localities within the Shotley Peninsula providing useful insights into how different communities view volunteering – the key words being self-reliance – confirming the above findings		Good Neighbour Scheme Co-ordinator – Suffolk ACRE		This should not deter efforts to support what are largely "table top" groups e.g. funding advices, best practice. Advice on CRB, H&S etc	
CSV		Already work with BME groups, refugees and asylum seekers, NEETs, YOT, travellers. Offenders on V fulltime volunteering opportunities in a wide range of settings		Need to extend disability focussed activity		Link with Optua Monitor results of supported volunteering for people with learning difficulties	

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
Eye Centre for Volunteering	We do reach rural elderly		
Mid Suffolk Action in Partnership	We have produced a leaflet to promote LIP services to all parishes in Suffolk		Scope to link with CT schemes to take rurally isolated people to volunteer
MV Suffolk	<ul style="list-style-type: none"> ▪ Developed a series of MV leaflets in minority ethnic languages and formats including Farsi, Hindu, Portuguese, etc. Programme has a proven track record in reaching and engaging ethnic minority groups in the Ipswich area. ▪ All three programmes focus their work on hard to reach young people, which is now a clear remit of the funders 'V' to increase the quality, quantity and diversity of volunteering opportunities to meet the needs and include volunteers facing disadvantage. ▪ Under V funding far more stringent monitoring and management information collection and collation has been introduced to identify gaps in provision. New procedures are now in place which should ensure a clearer picture of reaching target groups which include the hard to reach. 	As highlighted under section 1	<p>To monitor progress towards V Targets under the funding contract Apr 1st to December 31st 2007.</p> <p>Target Groups identified to date include (under the previous contract) Young Men, Disabled Volunteers and Young People in Rural Suffolk.</p>
SCC ACS	<p>MEAL – supporting young offenders, people on pre-release schemes from Holsley Bay etc</p> <p>Through LOOF money BSE VC is piloting supported volunteering activity</p> <p>With CSV – traveller community</p>		Link with Optua
SCC Embrace Life campaign (Culture and Sport)		LIPs, VCs, Optua, MIND, Suffolk Sport, Artlink, other relevant VCS groups	Stage 2 of Embrace Life will need to focus on hard to reach groups e.g.

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
			consider links with different cultural activities and different bme groups Continue to build on existing relationships and on best practice
Suffolk Coastal Resource Network	Enviro-volunteering push within the district including rural areas Networking lunches for all across the district to promote do-it and groups to enter volunteering opportunities		
Suffolk Sport	Work in partnership with Optua who deliver our disability sports project and also to recruit disabled volunteers		
Suffolk Volunteering Federation	Fund 0845 number Piloted local and targeted volunteering campaigns – driver recruitment, enviro-volunteering, Facilitating marketing training Presented at Clinks East Conference	LIPs, VCs, LSPs, Regional Volunteering Group	Maintain and fund 0845 number – evaluate at 2008 Continue to pilot local and targeted volunteering campaigns, assisting in the achievement of the objectives of the LSP Community Strategies Continue to facilitate marketing training across the county Relationship with S ACRE
The Voluntary Network	Working with Mildenhall Resource Centre to promote volunteering to their clients and encourage their assistance in producing promotional materials Attendance at POPs Forum – presentation promoting volunteering	Mildenhall Resource Centre POPs Forum Newmarket Newmarket Day Centre	Awaiting first call via 08452 number
Volunteer Centre Bury St Edmunds	In business plan – 3 activities this year Materials in different languages and formats WS Festival of Culture 2007	Suffolk ACRE Mental Health Forums Disability Forums WS Festival of Culture	WS Festival of Culture – plans for 2008 To continue work already started – seeking funding to achieve this

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
Volunteer Centre Framlingham	Work with Probation Service to find volunteering opportunities Work with Papworth Trust Service to find volunteering opportunities Supported volunteering – one to one with vulnerable volunteers	WSLSP Community Cohesion	
Volunteer Centre Haverhill	Newsletter goes to Parish Councils Attending VASP meeting Take volunteers to first volunteering appointment with organisation		Supported volunteering programme – funding none existent at the moment Would be interested in “outreach drop ins” in villages around Haverhill Focus of Special Needs volunteering project – working with volunteers with special needs – offering training
Volunteer Centre Lowestoft	Supported volunteering – funding soon to end Mailing Masters Hubs local volunteering Support to Local International Group		
Volunteer Centre Mid Suffolk	Becoming involved with MAP information trail Info on Rural Coffee Caravan		I would like to go out to the rural villages to get more volunteers from those areas. There are always transport/expenses problems. We need to disseminate our literature to a wider audience

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
4. Increasing the number of people volunteering in cultural activities	Culture means different things to different people. In its narrowest terms it may mean fine arts or classical music, while in the widest definitions it will include sports and recreation, countryside activities, museums, libraries, archives, theatre, arts and crafts, music, historic buildings and landscapes.		
ACTION: We will raise the profile of cultural services in Suffolk, celebrate our cultural diversity, and demonstrate the economic, social, health, educational and environmental benefits of cultural volunteering activity.	ACTION: Suffolk's Cultural Pathfinder Volunteering Dynamic programme is a multi-project approach consisting of current projects plus new, innovative projects developed in conjunction with a wide range of partners. We will be focussing increasing the number of people involved in cultural volunteering activities as a key area	ACTION: We will promote diversity, successfully helping organisations to nurture creativity and innovation and thereby tap hidden capacity for growth	ACTION: We will promote environmental volunteering as not only a great way to conserve the environment but also as an excellent opportunity to get outdoors, get some fresh air and keep active. By volunteering people will come to realise that not only can they shape the environment, the environment can also shape them
ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
Age Concern Suffolk	Signpost volunteers, especially older volunteers to opportunities in museums, record offices etc where appropriate.		Encourage older people to volunteer – need to find them as many opportunities as possible
CSV	Community TV and Radio Community Events May Day, Music in the Park Film making - Cbornquest Suffolk Action supporting Embrace Life	Revisit Suffolk Cultural Pathfinder and re-engage	Work with SCA in west and Lowestoft to extend media and cultural opportunities
Eye Centre for Volunteering	We have cinema, arts/crafts clubs, woodland project but not registered with VC		
Felixstowe Volunteer Centre	Have passed volunteers to local museum and fort		Respond to Embrace Life
Mid Suffolk Action in Partnership	Instrumental in organising Stowfest, a community music event in Stowmarket (www.stowfest.co.uk)		
MV Suffolk	All three programmes offer a wide range of cultural volunteering opportunities such as the media, art	Minimal networks – largely local youth led projects or one-off community responses	Unsure which way to progress

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
	<p>projects, conservancy projects etc, etc, through connections with a range of cultural volunteer placement providers. The vast majority of these providers are local initiatives or one off opportunities such as the Kirkley Village Project.</p>		
<p>SCC ACS</p>	<p>Promoting SCC Volunteering in Museums</p>		<p>Embrace Life campaign</p>
<p>SCC Embrace Life campaign (Culture and Sport)</p>	<p>Embrace Life Campaign Have links already to increase cultural activity and help increase volunteers with smaller groups at grass root level</p>	<p>Link into green volunteering – Suffolk Wildlife, Green Light etc – green volunteering opportunities</p>	<p>Stage 2 of Embrace Life will need to focus on different aspects of culture and consider different approaches/activities to increase numbers of volunteers in culture Encourage cultural organisations to register opportunities with Volunteer Centres and do-it Going to BT Environmental Week. – launch for a staff roadshow in June</p>
<p>Suffolk Coastal Resource Network</p>	<p>Enviro-volunteering promotion and engagement in local environmental groups promoting activities Cultural Pathfinder - work with GR & JM</p>	<p>SCRN/LSP/SAVO</p>	
<p>Suffolk Volunteering Federation</p>	<ul style="list-style-type: none"> •Cultural Volunteering Dynamic partnership with SCC •Partnership with SCRN in environmental campaign •Provided baseline for cultural volunteering across Suffolk •Work with Museums Libraries and Archives East regional group – presented at conference •Produced volunteer handbook in partnership with Gainsborough House volunteers 	<p>SCC/LIPs/LSPs/Regional Groups/individual museums</p>	<p>Continue with both campaigns Evaluate baseline at 2008</p>

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
The Voluntary Network		USAFE	To be developed
Volunteer Centre Bury St Edmunds	Promotion of Embrace Life Campaign	Museums, art groups, environment, music groups	Developing more volunteering opportunities around culture
Volunteer Centre Framlingham	Signposting volunteers to these activities Involvement with Framlingham Arts Week Work with Suffolk Wildlife and other environmental groups to find volunteers		See what happens with Embrace Life
Volunteer Centre Haverhill	Signpost to Local History Group Support with newsletter articles Conservation volunteering project at East Town Park Information on NT held in office		
Volunteer Centre Lowestoft	Signposting Have delivered good practice training to museums in Suffolk		
Volunteer Centre Mid Suffolk			Would like more organisations to contact VC – theatres, drama groups, art groups etc

5. Increasing Employer Supported Volunteering schemes	Although 75% of Suffolk employers employ fewer than 20 people there are still 774 larger firms with the means and flexibility to introduce employer supported volunteering schemes. Both large and small employers are an untapped market.		
ACTION: We will promote the awareness of volunteering and its value through employer supported volunteering schemes.	ACTION: We will ensure that Employer Supported Volunteering Schemes engage a range of organisations with a direct and indirect interest in volunteering	ACTION: We will develop the 'Volunteer Flying Squad' project, a county-wide initiative aimed at developing new volunteering opportunities, employing new forms of recruitment and deployment and new forms of volunteer management.	ACTION: We will deploy the Volunteering England Employer Supported Volunteering toolkit; comprehensive advice and guidance for volunteer development agencies who would like to start or develop their employer supported volunteering brokering service.

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
Age Concern Suffolk	Employee scheme implemented with AXA Insurance – employees do telephone befriending at work. Plans to extend to Barclays, Willis, SCC, BT – well received so far	Need right opportunities and right contacts. Perhaps awareness of volunteering opportunities and approach to be made by well recognised organisations. Great when you have a good reference scheme	
Babergh Communities Together	Past work with Delphi in Sudbury – difficulty in sustaining it – change of management – needs a lot of personal contact plus a good supply of incoming projects – not too big or small.		There is much potential for development in this area – idea of steering group
CSV	E2E placements starting to be developed with employers	We would really like to develop this area as we need more embedded links	Link with initiatives as they develop
Mid Suffolk Action in Partnership	Have developed positive links with AXA and submitted volunteering tasks to them to promote to their staff Have also started work on developing links with other businesses		I think that this is an area that could be developed massively – steering group needed
MV Suffolk	The programme has a small, but growing number of employer supported volunteer schemes. Of the existing schemes, a small percentage could be considered a large employer	Suffolk Education and Business Partnership (as a Young Suffolk Volunteer Partnership member)	Would hope to be involved in the Steering Group focussing on this issue being set up by the SVF
SCC ACS			Promote the scheme within SCC to build into future contractual arrangements
SCC Embrace Life campaign (Culture and Sport)	Plans to increase number of staff in SCC who volunteer (not including during work time) IBC has similar plans Road show at BT Environment Week and Embrace Life	Promote levels of volunteering in private sector Link into private sector	Form steering group to look at project that links businesses and voluntary groups – consider away day – and broker and organise opportunities
Suffolk Coastal Resource Network	Have promoted payroll giving		Form steering group to put together a

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
	Working with Suffolk CONNECT to promote ESV		plan for ESV
Suffolk CONNECT	<ul style="list-style-type: none"> ▪ Linking local businesses with local VCS groups to provide a support mechanism from the private sector ▪ In terms of the Flying Squad project undertaking initial development, in preparation for corporate approaches across the sectors and geographical area of Suffolk 	Chambers of Commerce, Business Associations, IPSENTA, MENTA, Business Link, Individual Companies, OVS, LIP's and other VCS networks and organisations.	A steering group has been formed to take the Flying Squad Project forward and examine a variety of options and ideas for Employer Supported Volunteering. A project officer has been appointed to co-ordinate and lead the activity.
Suffolk Sport			Work with employers to encourage the release of staff for one day a year to go out and volunteer
Suffolk Volunteering Federation	Volunteering Flying Squad initiative funded through SSP Use of VE ESV toolkit Caring Cards initiative		Could form basis of steering group (with funding brought to table)
The Voluntary Network		USAFE	To be developed
Volunteer Centre Bury St Edmunds	In business plan – to develop volunteering, encourage a wide range of organisations to participate, promotion of caring cards top businesses, support for volunteers and organisations	Suffolk CONNECT, SVF, SCC, LIP leads network, WSCVO. Businesses, Chambers of Commerce	
Volunteer Centre Framlingham			Build relationships with business associations – hard to target small employers
Volunteer Centre Haverhill	Help to arrange one off volunteering days for employers locally	Contact employers for specific support e.g. vans/manpower Attend Chamber of Commerce meetings occasionally	
Volunteer Centre Mid Suffolk	We are approached by various large	Barclays Bank very active in Mid Suffolk	

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
	companies wanting to offer help. What is needed is better co-ordination to link opportunities to voluntary organisations		
Volunteer Centre Lowestoft	Only one offs at this time		

6. Improving the volunteer experience		This objective aims to ensure that volunteers are welcomed and valued by organisations which involve volunteers and that they are given guidance, training and support to develop through volunteering, according to their individual needs and aspirations. This support must be viewed as a process of constant improvement.			
ACTION: We will Investigate the possibility of providing mentors for the Investors in Volunteers programme	ACTION: We will work to identify and develop a wider range of volunteering opportunities which are innovative, interesting, flexible and fun	ACTION: We will work with public sector agencies at a local and county level to increase understanding of volunteer needs	ACTION: We will take steps to reduce the negative impact of the increasing bureaucracy as it applies to volunteering	ACTION: We will develop a Suffolk award/recognition of volunteering	
ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS		
Age Concern Suffolk	We try! Developed development system for all volunteer managers – one to ones regularly and regular contact from volunteer office at ACS				
CSV	Volunteer Involvement policy in place Achieved Young Suffolk Quality Standard Wide range of training and volunteering opportunities available Mentor scheme for young disengaged volunteers	SAVO, Suffolk ACRE, Young Suffolk	Use media links to celebrate and recognise volunteer work		
Mid Suffolk Action in Partnership	MAP have not done a great deal of work in this area. We would be particularly keen to work on ways of developing a wider range of volunteering opportunities				

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
M V Suffolk	<p>Mentors Development of the MV Ambassador scheme – peer mentors working alongside other young volunteers in a championing role.</p> <p>Increasing the quality, quantity and diversity of volunteering opportunities is central to the new V Funding stream MV comes under. The programme has set itself clear targets on the brokerage of new opportunities and is developing new mechanisms to ensure young people have influence and governance on the shape of such activities.</p> <p>Working with public sector agencies is the role of the MV County Coordinator. Presentations to and involvement on both strategic and operational bodies across the public sector to ensure volunteer needs are understood and catered for in all aspects of workforce development</p> <p>Suffolk Awards – Recognition of volunteering. ‘V’ is soon to replace the nationally accredited MV Awards with a V Certificate which is being met with a deal of hostility. MV Suffolk is keen to develop a certification brand that is relevant to Suffolk as recompense for losing the national feel when the new programme is announced.</p>	Minimal at present	Would like to find out more about the proposal for a Suffolk Volunteering Award
SAVO	Advocate VCS volunteering at a strategic level		Suffolk Award – categories for young volunteers, older volunteers, working age, furthest travelled in terms of

Strategy 2006-2009 - Where Are We Now, May 2007

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			personal development, made a real difference in their communities
SCC ACS	Disability Support Services are reorganising their services in order to encourage people with a disability to be part of their community and look at volunteering as an option Employment Support Services looks at volunteering as a positive outcome	Links with MENCAP, Shaw Trust, Papworth Trust, Meridian East	Pilot with BSE VC re supported volunteering
SCC Embrace Life campaign (Culture and Sport)	Partnership working/sharing information/networking/valuing volunteers contribution Volunteering activity promoted within LAA/LSP	LSPs – key to VCS	
Suffolk Sport	Have annual sports awards which recognises volunteers within sport Provide mentor support to all SiS students Training needs of volunteers have been identified through ONAs, with clubs – which feed into our workforce development plan		Consult with volunteers regarding their needs, interests, what attracted them to volunteering
Suffolk Volunteering Federation	Support to two organisations achieving IIV Review and reprint of best practice guide		Work with Suffolk Community Foundation to develop volunteering award
The Voluntary Network	Actions 2 .3 and 4 are our basic bread and butter operating procedures Satisfaction surveys regularly sent	Many VCS organisations Local community points Statutory agencies	
Volunteer Centre Bury St Edmunds	In Business Plan 2007-2010 – increase volunteers by 10%	VOICES Suffolk Learning Consortium	Continue to develop relationships and look for future partners

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
	Joined VOICES Network IIV achieved Training for volunteers Support for Volunteers Training for volunteer involving organisations Facilitated accredited Trustee training	SAVO SVF	
Volunteer Centre Framlingham	As members of VE and quality accredited we do this as one of our core functions Annual Volunteers evening and awards to celebrate volunteering. Regular contact with groups through Forums and events	Use local forums to build relationships/networks	
Volunteer Centre Haverhill	Training offered to volunteers and volunteer managers Support by signposting and keeping in touch with volunteers working in various different opportunities Newsletter sent to volunteers and organisations Website and email contact Troubleshoot Coffee mornings AGM		
Volunteer Centre Lowestoft	We monitor/support volunteers through their first year of volunteering Send our volunteers satisfaction surveys and follow up Volunteers receive a certificate at Year of Volunteering lunch/garden party.		

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
	Previous categories - Year 1 – longest serving volunteer Year 2 one volunteer to represent all volunteers in their organisation Year 3 – volunteers recruited through VC and volunteering for 1 year All certificates have been presented by local MP		
Volunteer Centre Mid Suffolk	We offer training to volunteers and ask them to keep us up to speed on their treatment at the organisations concerned	Would like to offer a support system but there isn't the time or money	

7. Raising standards of volunteer management		Volunteers are involved across a wide range of agencies and in many different situations in voluntary and community organisations as well as statutory bodies. Wherever they are engaged it is vital to ensure that volunteers are managed in the best possible way and this management is recognised as a process of continuous improvement				
ACTION: We will look to becoming preferred providers for Volunteering England Volunteer Manager training and other nationally based training	ACTION: We will develop the "High Voltage" training programme - a downloadable programme/tool kit for self-development and development resource for volunteer managers	ACTION: We will use the Suffolk Compact launch to update volunteer using organisations on latest developments and on good practice and to promote the Suffolk Compact Volunteering Code of Practice	ACTION: We will ensure wide distribution of the SVF "Little Orange Book of Volunteering" – a good practice guide for volunteer involving organisations	ACTION: We will establish a network and database of Volunteer Managers or nominated contacts responsible for volunteers so as to receive regular updates on volunteer management, training and best practice	ACTION: We will promote Volunteer Development Agencies across the county as providing advice on volunteer management	ACTION: We will collate and publicise information about existing training providers and opportunities through local, sub-regional, regional and national research

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION		CURRENT ACTIVITY		CURRENT NETWORKS		FURTHER ACTIONS/PLANS	
ACTION: We will Identify and address gaps in available training	ACTION: We will investigate making training available in alternative formats	ACTION: We will ensure dissemination of information about the Volunteering Hub integrated programme of work to address issues to do with volunteering and risk management	ACTION: We will promote and develop the use of the Investing in Volunteers quality mark.	ACTION: We will encourage and support all Volunteer Development Agencies to achieve Volunteering England Quality Accreditation by September 2007	ACTION: We will promote and develop the use of the Volunteering Impact Assessment Toolkit.	ACTION: We will consider ways in which recognition can be given to volunteers and volunteering in Suffolk	
ORGANISATION		CURRENT ACTIVITY		CURRENT NETWORKS		FURTHER ACTIONS/PLANS	
Age Concern Suffolk		Looking to demonstrate the value of volunteering to us and our organisation and to individual volunteers. Would welcome any ideas		Would be interested in volunteer management			
CSV		Volunteer involvement policy Regular mentoring, support, training and continuing improvement		VCS training consortium		Looking to adopt IIV Quality Mark and VE QA	
Mid Suffolk Action in Partnership		MAP have distributed Volunteer In Suffolk material to all VCS groups in Mid Suffolk					
MV Suffolk						The MV Toolkit has not been reviewed since at least 2002! A natural plan would be to look hard at this particular section in advance of planning a new MV Toolkit to ensure it meets with current best practice, but also to ensure that volunteering issues relating to young people are considered in its development.	
SCC ACS		Through restructuring the way it funds VCs we will create a more streamlined and effective VC service aligned to VE standards while retaining smaller specialist services				Arrange a meeting with all VCs to discuss structure and way forward Create a monitoring framework which captures activity on an agreed basis	

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
SCC Embrace Life campaign (Culture and Sport)	Ensure that the volunteer groups are linked into VC training /SAVO		
SAVO	Disseminate the Volunteering Code of Good Practice Deliver training package with SVF for new councillors and staff about the strategic and political environment		We will look to becoming licensed providers for Volunteering England Volunteer Manager training and other nationally based training
Suffolk Coastal Resource Network	Funding to Framlingham VC to promote do-it etc		
Suffolk Sport	Offer volunteer management training to club personnel We provide a Coach Ed Programme which publicises training opportunities for volunteers		
Suffolk VCS Learning Consortium			Collate and publicise information about existing training providers and opportunities through local, sub-regional, regional and national research Identify and address gaps in available training Investigate making training available in alternative formats
Suffolk Volunteering Federation	<ul style="list-style-type: none"> ▪ SVF will develop the “High Voltage” training programme - a downloadable programme/toolkit for self-development and development resource for volunteer managers ▪ SVF will use the Suffolk Compact launch to update volunteer using organisations on latest developments and on good practice and to promote the Suffolk Compact Volunteering 		SVF will look to becoming licensed providers for Volunteering England Volunteer Manager training and other nationally based training We will promote and develop the use of the Volunteering Impact Assessment Toolkit.

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
	<p>Code of Practice</p> <ul style="list-style-type: none"> ▪ We will establish a network and database of Volunteer Managers or nominated contacts responsible for volunteers so as to receive regular updates on volunteer management, training and best practice ▪ SVF will support all Volunteer Development Agencies to achieve Volunteering England Quality Accreditation by September 2007 		
The Voluntary Network			Currently driving towards VE accreditation – finalise!
Volunteer Centre Bury St Edmunds	<p>Signed up to Compact</p> <p>Attended training – SOUL, Public Law, 7302 training, community development</p> <p>Give and facilitate training – volunteering, Breaking Barriers, Assertiveness, Trustee Training</p> <p>Working with SAVO to identify gaps</p> <p>Working towards Level 2 PQASSO</p>	<p>VOICES</p> <p>LSC</p> <p>SVF</p> <p>SVLC</p> <p>EETeC</p> <p>SAVO</p> <p>Suffolk Community Foundation</p>	We will want to develop and grow with all partners
Volunteer Centre Framlingham	<p>Re-doing QA by Sept 2007</p> <p>Use of Little Orange Book of Volunteering – widely distributed</p>	Use SVF/VE directives	Will be interested in e-learning volunteer management training
Volunteer Centre Haverhill	<p>Keep in touch with organisations – newsletter, telephone</p> <p>Keep up to date database of local organisations</p> <p>Website</p> <p>Good practice leaflet</p> <p>Risk assessments where necessary</p>		
Volunteer Centre Lowestoft	We give training on Good Practice to		

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
	volunteer involving organisations		
Volunteer Centre Mid Suffolk	Use Little Orange book of Volunteering		

8. Reconfiguring Volunteering Infrastructure	All specialist infrastructure organisations, whose remit is volunteering, should be encouraged to engage wholeheartedly in a process of change and embrace a volunteering model for the 21st century whilst securing the legacy of the good work currently taking place across the county.
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ACTION: Following the ChangeUp process, Volunteer Development Agencies will continue to have dialogue with funders to explore new collaborative ways of delivering high quality, cohesive volunteering services across the county	ACTION: We will develop a common system of monitoring and evaluation in Volunteer Development Agencies for the capture and measurement of volunteering activity.		
ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
Age Concern Suffolk		Would be interested in working on collaborative funding bids Also standard evaluation and monitoring	
Felixstowe Volunteer Centre	Quite happy to have dialogue with funders Need advice as to what to monitor from our funders		Training on monitoring and evaluation
SAVO			Needs to be a clear structure and strategy for Ipswich – ICVS does not want to do this but opportunities and volunteers are there
SCC Embrace Life campaign (Culture and Sport)			All parties – keep communication channels open
Suffolk Volunteering Federation	Involved in reconfiguration process Involved in policy response and campaigning on behalf of VCs at sub regional, regional and national level		
The Voluntary Network		SAVO	Looking forward towards “working together in Suffolk to fulfil the

Strategy 2006-2009 - Where Are We Now, May 2007

ORGANISATION	CURRENT ACTIVITY	CURRENT NETWORKS	FURTHER ACTIONS/PLANS
		SVF VE	common objective” in a fully participative manner
Volunteer Centre Bury St Edmunds	Fully engaged in this process Looking at new ways of working	SVF SCC	Investigate using do-it fully PMF – link with OVS
Volunteer Centre Framlingham	Work with remaining VDAs to reaccredit for VE QA by Sept 2007 Looking at Consortium bids/funding Working towards countywide bid for commissioning in 2008		Looking to extend to AL&S Monitoring and evaluation needs to be looked at urgently countywide – there are at present a huge variety of ways that this is done – needs to be standardised
Volunteer Centre Haverhill	Keep good statistics on volunteers and opportunities, share information		Common system needed
Volunteer Centre Lowestoft	Yes!		
Volunteer Centre Mid Suffolk	Yes – we do not have any financial security or job security which results in an inability to progress or expand		